



HAMPSHIRE Constabulary

From: **Chief Superintendent Derek Stevens M. Ed.**
Head of Professional Standards Department

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Your Ref:

Our Ref: D1/HMS/JT/P.174/02

15th May 2002

Mrs M Jackson

Code A

Dear Madam,

Thank you for your letter dated 11th April 2002 in which you have indicated that you wish to register a formal complaint against a member of this force, namely Detective Superintendent James.

I have recorded your complaint and appointed Chief Superintendent Clacher as the investigating officer. He will be in touch with you shortly and also ensure that you are kept up to date with the progress of the investigation. We endeavour to complete investigations within the 120 day national target, however, if for any reason the investigation exceeds that limit, we will advise you of the reasons.

I have enclosed an informative leaflet about the complaints procedure.

Yours sincerely

Code A

Derek STEVENS M. Ed.
 Chief Superintendent

Enc.