Mrs M Jackson

Code A

01 May 2002

Chief Superintendent Dan Clacher Portsmouth Divisional Headquarters Kingston Crescent PORTSMOUTH Hampshire PO2 8BU

Dear Chief Superintendent Clacher

Further to our meeting yesterday and your telephone conversation with my daughter Miss Emily Yeats this morning, I am requesting written confirmation from yourself that our complaint against Code A is being dealt with as a formal complaint. I would also like your assurance that due to seriousness of this matter and in line with police procedures our formal complaint will be forwarded to the Police Complaints Authority and any other relevant parties in due course and the relevant action taken.

I look forward to hearing from you soon.

Yours sincerely

Code A

CC. Duncan Gere, Police Complaints Authority