

Mrs M Jackson

**Code A**

May 04 2002

Chief Constable Paul R Kernaghan  
Police Headquarters  
West Hill  
Romsey Road  
WINCHESTER  
Hampshire  
SO22 5DB

Dear Chief Constable Kernaghan

RE: Formal Complaint

I am writing further to my recent formal complaint against Detective Superintendent

**Code A**

I have recently met with Chief Superintendent Dan Clacher who took our formal statement regarding our complaint and am awaiting your prompt response to the issues raised.

However, I would like to know why on Friday 03 May Detective Superintendent **Code A** telephoned my daughter Emily Yeats. I was most shocked when Emily told me that **Code A** had rung her as I would have thought that in light of the seriousness of our FORMAL complaint James should not now be in contact with us.

If Chief Superintendent Clacher has now taken over the case then why is **Code A** calling us? We already understand that we are unable to obtain the police reports without a court order, so why is **Code A** even writing to the "Medical Insurance" companies to obtain written confirmation of their "objection". Should this not be the role of the force solicitor? Has this not already been done? Otherwise why have we been advised that we are unable to view these reports due to an objection by the medical profession? I would expect that this process should have been completed before advising us that we cannot see the reports.

I would also like to say I consider it extremely unprofessional of **Code A** **Code A** to discuss other people's private correspondence with my daughter. **Code A** advised Emily that he had received solicitors letters regarding **Code A** case and he wanted to wait to hear back from the insurance companies before replying to Mrs Bulbeck in order to save unnecessary expense. Surely **Code A** should not discuss other people's details with a third party.

I would prefer it if in future **Code A** did not have any contact with us. We have made a formal complaint against him and I do not consider