

PCA

POLICE COMPLAINTS AUTHORITY

10 Great George Street
London SW1P 3AE

*The independent body established by Act of Parliament to oversee
complaints by members of the public against police officers*

Telephone (**Code A**)

Mrs Marilyn Jackson

Code A*Your Reference**Our Reference* D 2002 **Code A***Date* 15 April 2002

Dear Mrs Jackson

Thank you for the copy of your letter of complaint that you sent to the Chief Constable Paul
ernaghan at Hampshire Constabulary.

The Police Complaints Authority is an independent body set up to give public confidence to the
system for investigating complaints against the Police. The Authority will supervise a small
number of investigations involving serious allegations such as deaths in custody and corruption.
All other recorded complaint matters come to the Authority only after completion of the
investigation for the Authority to review and finalise the conclusions. If officers can be shown
to have breached the Police Code of Conduct, the Authority can recommend that they face
misconduct proceedings.

Before a complaint can be investigated the Chief Officer of the force must decide whether or not
to record it. If the Chief Officer decides not to record the complaint this Authority has no power
to overrule that decision or to pursue the matter on your behalf.

You may find it helpful to see the enclosed leaflet which sets out the procedure for dealing with
complaints, and explains the role and responsibilities of the Police Complaints Authority.

I have referred your letter to the force so that they are aware that you have written to us. I have
also asked the force to let you know whether or not your complaint is to be formally recorded.

Please quote the above reference number should you have any need to correspond with us in the
future.

Yours sincerely

Code A

for the Authority

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