

## TELEPHONE NOTE

**TO:** SB  
**FROM:** Emily Yeats  
**DATE:** 19.04.04  
**CLIENT NUMBER:** Code A  
**MATTER NUMBER:** 1  
**CASE ID:** 9960  
**CLAIMANT NAME:**

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Code A engaged in receiving a telephone call from Emily Yeats regarding the meeting on 27<sup>th</sup>. Code A arranged with Emily that her appointment time would be at 7.30pm in the evening.

Code A asked whether there was any specific issues that she would like to raise with Code A that could be passed on to Code A prior to her meeting with the police. Emily explained that since she had received her category 2 letter they had received no further information from the police and did not know how things were proceeding or at what stage the case was at or what was going to happen next. Emily said that yet again it seemed like the cases had ground to a halt and not much work had been completed on them.

Code A explained that she would pass this information on to Code A prior to her meeting.

Time engaged: 1 unit

Code A