

Fareham and Gosport **NHS**
Primary Care Trust

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Ref IP/jkf/L 9 8

Lieutenant Commander C R S Farthing

Code A

9 August 2002

Dear Lieutenant Commander Farthing

Thank you for your letter dated August 3rd and for honestly responding to my letter of 18th July.

I am pleased that you acknowledge the improvements that have been made at the hospital since 1998, as I know this was one of the reasons you raised your complaint in the first place. However, I am sorry that you believe the significant changes which have been made at the hospital will not be sustained in the medium term.

Implementation of the CHI recommendations will ensure that standards continuously improve rather than slip back and I hope to be able to share a copy of the action plan with you in the coming months, once it has been approved by CHI.

I, like you, read the report in the local paper regards the police review and understand your frustration that you have not been interviewed by the police. I understand that a decision will be taken by the police in the next few weeks.

Since becoming Chief Executive of the Primary Care Trust in April 2002, I have tried to support patients, carers and staff in as open a way as I can, ensuring lessons are learnt and care is improved. This is not always an easy task or one I can get right to everyone's satisfaction but one I try very hard to achieve.

Thank you again for your letter, and if there is anything else you would like to discuss then please contact me.

Code A

Ian Piper
Chief Executive