



# HAMPSHIRE Constabulary

From: Chief Superintendent D G Basson QPM, LLB  
Head of Department  
Professional Standards

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11<sup>th</sup> December 2000

Mrs G M MacKenzie

**Code A**

Dear Mrs MacKenzie,

Thank you for your letter of the 5<sup>th</sup> December 2000, clarifying the details of your dissatisfaction. I hope I can address at least some of these points to your satisfaction.

My department's enquiry into your complaints about DI Morgan and **Code A** had commenced before the Constabulary had decided that DCI Burt should lead a further investigation into the circumstances surrounding your mother's death. When this decision was made the officer overseeing the investigation of your complaints, Superintendent Lockwood, felt that the Professional Standards' enquiry should await the outcome of DCI Burts' investigation.

Due to staff changes in this department, following Superintendent Lockwood's retirement, the supervision of our enquiry was given first to Superintendent Stogdon, and then finally to Superintendent Whiting (in July 2000) when Superintendent Stogdon transferred from the department. It was Superintendent Whiting who discussed with me that upon further assessment, our enquiry did not necessarily need to await the outcome of DCI Burt's investigation. Thus the decision to proceed with it now was not made by the same person who decided to postpone it.

You iterated your concerns about the conduct of the investigation by **Code A** and its' supervision by DI Morgan, and DI Morgans' behaviour towards you. I can confirm that these are matters that Superintendent Whiting is covering in his investigation.

The points you raised in your letter to DI Morgan, of the 5<sup>th</sup> February 1999, were included in the report to the CPS. I understood that Inspector Fuge had written to you to confirm this.

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You mentioned that the Police Complaints Authority had no record of your complaint. This is because that the statutory procedure is for the papers to be sent to them for adjudication once the investigation is complete. There are certain exceptions, where they exercise their mandatory or discretionary powers to supervise the enquiry, but they did not apply in this case.

I am sorry that you feel you have been "fobbed off", and that you have had no written communication from this department, having to initiate all telephone contact yourself. Whilst I understood that Superintendent Stogdon had spoken to you by telephone on the 20<sup>th</sup> April, and I am unsure as to who initiated the contact, I understood that Superintendent Whiting telephoned you on the 10<sup>th</sup> July, 15<sup>th</sup> August, 4<sup>th</sup> September and 3<sup>rd</sup> October, that you had telephoned him on the 16<sup>th</sup> October, and that he had written to you on the 5<sup>th</sup> December. I also understood that Superintendent Whiting had offered to travel to Eastbourne to meet you but that you had felt it was a long way to travel and that telephone contact was appropriate. However if this is not the case I know Superintendent Whiting will be only too happy to arrange a convenient appointment to visit.

I hope that I have been able to allay some of your concerns, and reassure you that our enquiry has taken your complaints very seriously. If I can assist further please do not hesitate to get in touch with me, or with Superintendent Whiting direct. We do understand the concern that this whole case has brought you and will endeavour to finalise our aspect as speedily as possible.

Yours sincerely

**Code A**

Chief Superintendent

