

Jon January 2001

- Supt Whiting Your Ref: DI/AW/P.418/98

Chief Superintendent D G Basson QPM, LLB Head of Department **Professional Standards** Hampshire Constabulary West Hill Winchester Hampshire SO22 5DB

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Dear Chief Superintendent Basson.

Thank you for your letter 11 December 2000 and I apologise for the delay in replying due to the pressure of Christmas.

I am very surprised to learn that it was Superintendent Lockwood's decision to put a further 'stop' on my complaints. After his visit to my house 27 April 1999 accompanied by Inspector Fuge to take a statement he left his card and suggested I should telephone him direct if I had His parting words were that it would be difficult to deal with DI any further queries. Morgan's 'rudeness' due to the passage of time - presumably therefore that aspect of the complaint had not been dealt with before. There is no logical explanation why there has been such a long delay in interviewing her and she had still not been interviewed when I spoke to Superintendent Whiting on the 16th October 2000. If the enquiry into my complaint commenced before DCI Ray Burt re-opened the investigation into my mother's death circa October 1999 there is no reason that I can think of why this aspect of the complaint had not been addressed.

I telephoned Superintendent Lockwood twice after April 27, 1999 - to express my appreciation of DCI Ray Burt after meeting him for the first time (November 1999) and again about a week before Superintendent Lockwood's retirement. He informed me then that Inspector Fuge had moved on and my complaints were 'in hand'. At no time did he indicate that a 'stop' was still in existence. This does of course throw some light on Inspector Fuge's 'loss of memory' in sending me a photocopy of my statement of 27 April 1999 and the omission of recording DC Code A telephone message of 30th October 1998. This telephone message was not 'dealt' with until Superintendent Whiting took over. During the period 27 April 1999 until October 1999 I was under the impression that the complaint was Your letter states that the enquiry into my complaints had commenced what cutrely being dealt with. before the Constabulary had decided that DCI Burt should lead a further investigation. Why were DC Code A and DI Morgan not interviewed then. It was only on the appointment of Superintendent Whiting that I discovered a 'stop' was still in operation and neither officer had been dealt with.

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During the period 20th November 1998 until October 1999 enquiries into the complaint would have revealed the extraordinary standard of investigation into my mother's death and of

course these enquiries resulted in DCI Ray Burt being appointed to re-investigate the case. The complaint that the investigations carried out by DC Code A supervised by DI Morgan were flawed was proved then and the complaint should have been dealt with then. DCI Ray Burt's investigation had no bearing on my original complaint but of course should there be charges eventually of "unlawful killing" there is the question over the length of time a GP and us a proothers have been allowed to carry on working without at least being suspended. I am aware that 'expert' medical opinion considers the case as serious.

I note you state in your letter that the points raised in my letter to DI Morgan dated 5 February 1999 (Friday) were included in the file to the CPS. I would repeat that I was first informed that the file had been sent to the CPS on 30th October 1998 (telephone recorded message from DC Maddison). This was confirmed by DI Morgan on 5th November 1998. The letter 25 March 1999 from Inspector Fuge confirms that everything I gave DC Code A was included in the file to the CPS. This is obviously not the case. Had it been so DCI Ray Burt's letter dated 7th November 1999 listing the points for action initially would not have been necessary if these matters had already been dealt with and included in the papers sent to the CPS. The letter from DI Morgan dated 8 February 1999 (Monday) also confirms that the file is with the CPS. My letter to DI Morgan of 5th February 1999 (Friday) could not have reached DI Morgan in time to be included. She also stated that the opinion and evidence of an independent geriatric consultant not connected with the case had been obtained. As we now know this was not correct.

Obviously the CPS/DI Morgan and/DC Code A and the senior Supervisor (still un-named) failed to notice that in asking for a statement explaining the decisions regarding the use of a svringe driver and lack of intravenous fluids and a copy of the relevant health records - they had failed to come to grips with the concerns regarding my mother's death. My letter to Superintendent Whiting dated 22 August 2000 elicited the response in a telephone conversation 'You have hit the nail on the head'. Is it normal that a member of the public (an OAP to boot) has to point out the obvious in a serious investigation? The full medical records obtained by DCI Ray Burt (which certainly were not in Police possession before) give a more serious slant on the 'treatment' given. 850

Superintendent Lockwood has now retired - I would not be surprised to learn that DC Code A has also retired. There seems to be an indication that DI Morgan is to be excused as she was 'supervised' by some un-named senior officer. Is he going to be protected as well? Passing the buck seems to be rife and Gosport Police are perhaps better suited to the TV spotlights - although the programme did nothing to enhance their reputation.

I am not aware that Superintendent Whiting offered to see me and in fact I confirm that I do not think it is necessary as you should have all the facts on file. However I am available at any time for your convenience if you think this would be helpful bearing in mind the costs and police time involved. My comment on personal contact in my letter 5th December referred to you as Head of Department.

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Although it was not a formal complaint involving DC Code A did he receive any 'advice'? I understand my sister was not interviewed to ascertain her views on his behaviour. I hope my suggestion that he should be reprimanded i.e. as appropriate and sent back for training in law was not considered to be totally invalid. A junior clerk should know that you do not take a statement in front of a TV crew and on camera for a TV documentary when there is an allegation of unlawful killing - and therefore the situation is sub-judice. As an ex Personnel

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she ici u rou Manager I wonder how you recruit and train members for the C.I.D.. It is a pity I have retired!

I await the outcome of your Report and the Police Complaints Authority response.

Yo	urs sincerely
	Code A
GMN	acKenzie (Mrs)

Copies to: Rt Hon Jack Straw MP Miss I Sanussi, Police Complaints Authority. Deputy Chief Constable Readhead