

# PCA

10 Great George Street  
London SW1P 3AE

**POLICE COMPLAINTS AUTHORITY**

*The independent body established by Act of Parliament to oversee  
complaints by members of the public against police officers*

**Telephone** 020-7273 6450  
**Fax** 020-7273 6401

Deputy Chief Constable  
Hampshire Constabulary  
Discipline & Complaints Department  
West Hill, Winchester  
Hampshire  
SO22 5DB

*Your Reference* P418/98

*Our Reference* D 2000102175

HAMPSHIRE CONSTABULARY  
HEADQUARTERS

*Date*

14 November 2000

21 NOV 2000

PROFESSIONAL STANDARDS

P418/98

*Supt Whiting has file to investigate*

Dear Sir or Madam:

**COMPLAINT BY MRS GILLIAN MACKENZIE**

The attached letter, in which a complaint is made about your force, is forwarded in accordance with Regulation 3 of the Police (Complaints) (General) Regulations 1985.

The Police Complaints Authority has made no assessment as to whether the allegation relates to a complaint concerning "direction and control".

Please also ensure that the complainant is informed as to whether the complaint has been recorded.

If for any reason the complaint is transferred to another force will you please let me know.

Could you please ensure the attached pro forma is completed and returned to the Authority.

Yours faithfully

**Code A**

Miss I. Safrusi  
For the Authority

Enc.

KOV P41

received w/o  
enclosures

Code A

9th November 2000

Police Complaints Authority  
10 Great George Street  
London SW1P 3AE



116

Dear Sir,

**Formal Complaint Gosport Police Officers  
D. L. Morgan. D.C. Maddison 20.11.98**

I have been advised to bring to your attention matters relating to a formal complaint raised with the Chief Constable of Hampshire Police on 20th November 1998. A copy of the letter is enclosed.

My letter was acknowledged by the Chief Superintendent D. Basson, Head of Complaints and Discipline, on 10th December 1998 and a subsequent interview was arranged with Inspector Fuge on the 23 December 1998. This appointment was cancelled with two days notice to be re-arranged after Christmas. At the end of January I enquired (by telephone) when the interview was to take place and was informed that it could not take place until the matters I had brought to the attention of the Gosport Police had been dealt with.

In February/March 1999 I was informed there were no criminal cases to answer which was followed by a letter dated 25 March 1999 from Inspector Fuge (copy enclosed). I replied by telephone and confirmed I wanted to make a formal complaint.

An appointment was made for an interview with Inspector Fuge in the presence of Supt. Lockwood at my house on 27th April 1999 and a statement written up by Inspector Fuge (~~copy enclosed~~). I heard nothing more except from the response to my telephone calls that the matter was in hand.

In October 1999 I received a letter from D.C.I. Ray Burt of the Major Crime Complex stating he was going to re-investigate the cases. It was obvious that the file had been re-considered in the light of my complaint statement. Still nothing had been done regarding the formal complaint against the Gosport Police and once more I was informed on the telephone that nothing could be done until the new investigation was completed.

During the intervening period to date various Police officers in the Complaints and Discipline department, Hampshire Police HQ have retired or been transferred and now another Superintendent, Adrian Whiting, has taken over.

I enclose an extract from a letter addressed to D.C.I. Burt who is dealing with the re-investigation of my mother's death, dated 4th July 2000. Within a few days Supt. Adrian Whiting informed me by telephone that the formal complaint would now proceed. It seems obvious to me that the initial investigation was inefficient and indeed D.C.I. Ray Burt's investigation has revealed more serious details of concern than I was previously aware of. A further copy of a letter to Supt. Whiting dated 22 August 2000 is enclosed.

I have recently spoken to Supt. Whiting regarding the formal complaint and I understand Code A has been interviewed. The matter with D.I. Morgan has still not been finalised - the inference being that a more senior un-named officer was involved in the supervision of the cases.

I also believe that there is a time limitation on discipline which has been exceeded from the time the initial complaint was lodged 20th November 1998.

I am at a loss to comprehend why there should be such a delay in finalising my formal complaint. Irrespective of the outcome of the new investigations carried out by D.C.I. Burt, D.C. Maddison's investigations supervised by D.I. Morgan were inefficient in the extreme and D.I. Morgan's personal remarks were out of order.

I hope my comments will be taken into account when you eventually consider the matter and a full explanation of the delay will be forthcoming. The delay can only add to the previous stress by the behaviour and inefficiency of the two Police officers concerned at Gosport Police Station.

Although I have been advised by the Home Office to write to the Chief Constable again I think this is pointless as my concerns will just be referred back to Complaints and Discipline.

Yours faithfully,

*Gillian M. Mackenzie*

Gillian M. Mackenzie (Mrs)

\* I have not enclosed a copy of the Complaint Statement as it includes information involving the alleged case of unlawful killing of my mother - further investigated by DCI. Ray Burt.  
A statement regarding the alleged unlawful killing was not taken until DCI Ray Burt re-investigated the case.