



HAMPSHIRE Constabulary

To: **Code A** Civil Litigation PHQ

Following the Investigation of the

Complaint by Gillian MacKENZIE

it has been decided and agreed by the Police Complaints Authority that the complaint outlined below is not substantiated.

However, you are to receive operational advice.

- That your suggestion, at the outset of the investigation, that the matter may be more appropriately investigated by the General Medical Council, was likely to be interpreted by the complainant as an indication that police were not treating the allegation with the severity she believed they deserved, and thus such a suggestion was unlikely to assist in developing an empathetic approach.

This is a record of the operational advice which has been given.

Superintendent

Code A

Date

19³/01