

Other Document Form

Number

125

Title EMAIL FROM Code A RE MRS MACKENZIE A FOM COMPLAINTS
(Include source and any document number if relevant)

Receivers instructions urgent action Yes No

Document registered/indexed as indicated

No(s) of actions raised

Statement readers instructions

Indexed as indicated

No(s) of actions raised

Examined - further action to be taken

Further action no(s)

When satisfied all actions raised Office Manager to endorse other Document Master Number Form

Receiver	
Code A	
O/M	SIO
Indexer	

Code A

From: Code A
Sent: 15 September 2003 15:14
To: Code A
Cc: Niven, Nigel
Subject: Gillian Mackenzie

Dick/Kate,

For the family contact spreadsheet.

Call from Gillian MacKenzie 1435hrs 15/9/03

Wished to speak to Nigel Niven but as he was not available she wished to pass on the following message.

She trusts Nigel Niven but nobody else.

She found the Family group meeting shattering.

She did not expect the DCC to challenge her and repeatedly say "Come on, make an allegation against me". This was inappropriate and in time she will. He has thrown down the gauntlet and she won't let it go. She intends to take it further, all the way.

She is impressed that she received a letter so quickly from Steve WATTS. He describes the investigation as meticulous and ethical. She is not sure about the ethical as the tapes didn't record properly.

She is concerned that Steve WATTS did not seem to know about the nurse who phoned the news as she (Mackenzie) had given the details to Ray BURT.

She feels that no-one would question Prof Bob Forrest's judgement if he stated that a death was by natural causes and that people should be told.

She is concerned that we are seeking advice from Field Fisher Waterhouse, who are only civil lawyers, and why not the CPS.

I did not discuss any of the above issues with her.

Thanks,

Code A