

**Other Document Form**

Number

T78

Title EMAIL **Code A** CONTACT MRS MACKENZIE 16/1/2004  
 (Include source and any document number if relevant)

Receivers instructions urgent action Yes /  No

Document registered / indexed as indicated

No(s) of actions raised

Statement readers instructions

Indexed as indicated

No(s) of actions raised

Examined - further action to be taken

Further actions no(s)

<b>Code A</b>	
O/M	SIO
Indexer	

When satisfied all action raised Office Manager to endorse other Document Master Number Form.

Code A

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**From:** Code A  
**Sent:** Friday, January 16, 2004 1:02 PM  
**To:** Code A  
**Subject:** FW: Mrs Mackenzie

Code A

For the spreadsheet, Code A

-----Original Message-----

**From:** Code A  
**Sent:** 16 January 2004 13:01  
**To:** Niven, Nigel  
**Subject:** Mrs Mackenzie

Nigel,

I've just received a call from Gillian Mackenzie (1245 hrs 16/1). She wished to complain about the following:

She received a call from a man, whose details she refuses to give at the moment, who has nothing to do with GWMH. He told her that a newly promoted DCI called Pete SHAND had told him that he had been involved in the GWMH enquiry and that it's lots of paperwork that's not going anywhere.

She has never heard of Pete SHAND and believes that his conduct is totally unprofessional. She would like the matter to be dealt with properly and not just passed to Pete SHAND.

Code A