

**Other Document Form**

Number

1128

Title EMAIL **Code A** RE CONTACT WITH MRS MACKENZIE 8/6/2004  
(Include source and any document number if relevant)

Receivers instructions urgent action Yes /  No

Document registered / indexed as indicated

No(s) of actions raised

Statement readers instructions

Indexed as indicated

No(s) of actions raised

Examined - further action to be taken

Further actions no(s)

Receivers			
<b>Code A</b>			
		O/M	SIO
		Indexer	

When satisfied all action raised Office Manager to endorse other Document Master Number Form.

**Code A**

**From:** **Code A**  
**Sent:** 08 June 2004 11:47  
**To:** **Code A**  
**Cc:**  
**Subject:** Contact with Mrs MACKENZIE

**Code A**

One for the spread sheet please.

Mrs Mackenzie rang at 0930 8/6/04, asking for **Code A** and then wanting to know who was running the enq. now Nigel was ill. I informed her that DCI Williams had and that he was unavailable.

I asked if I could help or take a message and the following questions were asked.

Which officer has been allocated to her case.

Would Ann Alexander be told of the out come in relation to her case before her, and would she receive her info from A/A

Have the Haslar records been seen by Proff Forest.

Has her sister spoken to us about the haematoma

I have told her that ..the haslar records have all gone to all of the clinical team, that information regarding her case will be given to her prior to Ann Alexander, and that I have spoken to Mrs Richards and her daughter about the haematoma and that arrangements were in hand to obtain statements.

I then went on to enquire why she didnt wish to speak to me and she replied that she thought it best that she speak with the officer assigned to her case.

I pointed out to her that I was aware of all of her previous concerns and had resolved them where able and that if she excluded me from the loop then it was not to her benefit.

I asked her if she had found any further omissions in her police copy of her mothers medical notes and she confirmed that she has not, we are both therefore content that the clinical team has all of the medical documentation relating to Gladys Richards.

Mrs MacKenzie then went on to comment about Ann Alexander being nothing more than an ambulance chaser, who was in it for the publicity and the only reason she was staying with her was that she was an expert in the field of public enquiries but not in criminal law. Mrs Mac was concerned that the Police would give info to those with A/A and would exclude other F.G.M I pointed out that I had already informed her that this was not the case, we treat everyone equally. Mrs Mac commented that she has received a reply to her calls for the first time from A/A this week and that she wasnt able to answer her queries because she doesnt ask the right questions.

I told her to speak to me and I would answer them.

She made comments about her sister using the name Richards and I pointed out that that was a matter for Mrs Richards. I also asked if there was anything else that she had to add, within the laws of evidence and she stated that she had not.