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your ref. operation Rochester. ^{23/11/03}

Dear Nigel,

Thank you for your letter dated 4/11/03 enclosing Family Group Members Investigation Update Bulletin NO.3 dated 2nd November 2003.

However, I am very concerned and deeply disappointed and upset that I did not receive Bulletin Nos. 1 and 2. Even more infuriatingly I was not informed of the Family Group Meetings held on 5th February 2003 and 11th September 2003. Would you please let me know what has gone wrong? If you did indeed send me this information, then it was lost in the post and I shall complain to the Post Office. If however I was not sent the notification of the meetings or copies of Bulletin Nos 1 and 2 please would you investigate this and ensure that

2.

I receive all future information,

I would also be grateful if you would send me copies of the minutes of both Family Group Meetings and also of Bulletins NOS 1 & 2.

I note that

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is now the Family Liaison Officer and that she intends to contact everyone concerned to introduce herself and at a later date will be visiting everyone in person to discuss several matters. I look forward to meeting her when she begins her visits.

I would ^{also} be most grateful if you would make

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aware that there has been a ~~mis~~ ^{mis} ~~under~~ ^{under} ~~standing~~ ^{standing} regarding sending me information.

Finally, I have made several attempts to telephone you using the number shown on your letter, namely, 0845 0455 4545.

3.

However, each time I use this number, before I have reached the final digits, I am answered by a company called 'ESURE'.

Perhaps you could look into this and advise me.

Yours Sincerely

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(HVS)

Operation Rochester

Please complete this form and return in the enclosed pre paid envelope.

Do you want to receive a copy of your relatives patient notes:-

YES

NO

Please mark X as appropriate

If not yourself, who is the nominated family member you wish to have the records sent to:-

Any comments:-

I would also like my mothers notes from Haslar Naval Hospital. She was in there immediately prior to being transferred to Gosport Memorial. It is very important to know my mothers state of health ^{on leaving Haslar} which I believed to be improving but this was disputed by Gosport Memorial Hospital on arrival there.

Please print your name and sign:-

MRS MARY ADAMS

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