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Miss Alex Moore

Code A

17th September 2004

Dear Detective Superintendent Williams,

Thank you for your letter of 6th September. I understand your explanation as to why my aunt's death (Miss Violet Reeve) is a category 2 case. It comes as an emotional blow after two years of patiently waiting for someone to come and take the promised statements from my mother and myself regarding the inadequate care my aunt received at Gosport Memorial Hospital.

I am sure that your experienced panel has considered each case very carefully, but there has been one section of information missing and that is what you would probably refer to as 'family anecdotes'. We would have liked the opportunity to report on how it was for us and for my aunt. Your panel of experts have only considered the written reports of nursing and medical staff. Our 'gut feeling' at the time was that all was not well, and yet we have been denied the chance to document what our concerns were in any official way, despite two visits from different officers. We could not make ourselves heard at the time of my aunt's death and it is no better now.

I find the comment that my aunt had 'very difficult mental state problems' insulting and wish to object to the wording. I would like to see how your panel would have coped in such an uncaring ward in the care of such a cold consultant as Dr Jane Barton having suffered a serious stroke.

This investigation has relied on the integrity and discretion of families. It is a great shame that our versions of events are not deemed to be as important. We have not even had a chance to query the voluminous medical records.

Yours sincerely

Miss A Moore Code A

Cc: Ann Alexander, solicitor