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## HAMPSHIRE CONSTABULARY

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1<sup>st</sup> October 2004

Our Ref. Op Rochester

Your Ref.

Miss Alex Moore



Dear Miss Moore,

Thank you for your letter of 17<sup>th</sup> September. I apologise for the slight delay in responding to you but it was necessary for me to conduct some research before answering your concerns.

Please be assured that concerns raised by yourself and your mother were taken into account during the expert review process. **Code A** visited you and your mother at your home on 13<sup>th</sup> January 2003, and later submitted a report which detailed both of your concerns regarding the treatment provided to your Aunt, Violet Reeve, at the Gosport War Memorial Hospital. Our Family Liaison Officer, DC Robinson, made a follow up visit to you at your home on 31<sup>st</sup> December 2003. DC Robinson provided you with a copy of Violet Reeve's medical records and she also noted your concerns regarding her treatment at Gosport War Memorial Hospital.

There was some confusion in the early part of this investigation over the issue of taking statements. This issue was addressed on a number of occasions during discussions with Ann Alexander and in writing by the Senior Investigation Officer, Detective Chief Superintendent Steve Watts, in a letter to all family group members in January 2004. A statement is a formal document that is used to place evidence before a court and there are restrictions on the nature of information that can be recorded thereon. Statements were therefore unsuitable documents for recording concerns of families in this case as a lot of important information from them could be regarded as inadmissible. Family concerns were recorded on a document known as an 'Officer Report' which contained all information including what you referred to in your letter as family anecdotes and gut feelings. These reports were then used during the expert review process.

I am sorry that you have found the wording of the expert review to be insulting but this is an area in which we have little control. We employed a team of medical experts and a medical/legal expert to review all cases with the utmost integrity so it would be wrong for us to comment on their chosen words.

I hope that I have satisfactorily answered your concerns and if I can be of any further assistance please contact our Family Liaison Officer DC Kate Robinson.

Yours sincerely,

Code A

Nigel Niven Detective Chief Inspector Operation Rochester