



Office of the
Health Service Commissioner
for England (**Ombudsman**)
Millbank Tower
Millbank, London SW1P 4QP

Tel: **Code A**
Fax:

Our ref: E.1387/98-99

Lt Commander C R S Farthing

Code A

4 November 1998

Dear Lt. Commander Farthing,

Thank you for your letter of 29 October 1998 further to your complaint to the Health Service Ombudsman.

It appears that you are not requesting any specific action from the Ombudsman at this time. I note from your letter that you are waiting for a response from the chief executive of Portsmouth Healthcare NHS Trust. If you remain dissatisfied with this response you should follow the guidance outlined in the enclosed leaflet. The leaflet refers to the Ombudsman's jurisdiction for events which occurred on or after 1 April 1996. There are further limits to his jurisdiction for events which occurred before 1 April 1996.

Should you need any direct help or advice may I suggest that you contact your local community health council (CHC)? The address is Portsmouth and SE Hants CHC, 2nd Floor, Admiral House, High Street, Cosham, Portsmouth, PO6 3BZ. Telephone : 01705 383832. The CHC is an independent organisation and one of its functions is to provide help and advice to those who wish to make a complaint.

Your papers will be kept on file. No action will be taken on your complaint unless you write again direct to the Ombudsman.

Yours Sincerely

Code A

Miss K Martin
Enquiry Officer

Enc: 1