General Secretary: Christine Hancock BSc(Econ) RGN Patrons: Her Majesty the Queen Her Majesty Queen Elizabeth the Queen Mother Her Royal Highness the Princess Margaret Countess of Snowdon

20 Cavendish Square London W1M 0AB Telephone 071 409 3333 Fax 071 355 1379

14th November 1991



Dear Sylvia,



Thank you for sending me copies of the documents appertaining to the memorandum from Mrs Evans and the report from Gerry Whitney.

I enclose a copy of the letter that I have sent Mrs Evans which I hope addresses the issues. Unless I hear in a positive way from her I advise that the only way of resolving this whole issue is to use the grievance procedure. Before we do this can I suggest that we have a meeting with the staff concerned in order that I can assure them that they have the full support of the RCN and myself.

I realise this is traumatic for you, I have been through a similar incident myself, I cannot emphasise enough that I admire both you and all the staff concerned for standing up for your patients in the way that you are.

I will keep you informed of any response I receive, if I do not hear from Mrs Evans after about 10 days I will contact you with a view of having a meeting. I have sent Gerry Whitney a copy of my letter to Mrs Evans.

With best wishes.

Yours sincerely,



Keith Murray

Branch Convenor



