

REPORT BY:- IRENE WATERS RGN, RHV, LL.M., M.N. M.Sc.Public Health
 SPECIALIST FIELD:- NURSING CARE
 REPORT ON THE NURSING CARE AT GOSPORT WAR MEMORIAL HOSPITAL
 INSTRUCTED BY:- HAMPSHIRE POLICE
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6.59 BJC/56 Norma Windsor

Date of Birth: Age: 69
 Date of admission to GWMH: 27th April 2000
 Date and time of Death: 02.55 hours on 7th May 2000 at SMGH
 Cause of Death:
 Post Mortem:
 Length of Stay: 10 days

Mrs Windsor's past medical history:-

- Ischaemic heart disease
- Anemia
- Severe dermatitis
- Left axillary lymphadenopathy
- Chronic lymphatic leukemia
- MI

Mrs Windsor lived with her husband in a house. They had just sold this and were hoping to move to a bungalow. They had 3 daughters. Mrs Windsor was deaf in her left ear and wore a hearing aid.

Mrs Windsor was admitted to the EWGH for respite care and gastroenteritis after collapsing. She was transferred to the Gosport War Memorial Hospital on 27th April 2000 for 'build up' and was then transferred to the St Mary's General Hospital where she died on 7th May 2000.

27th April 2000

Clinical notes – complaining of weakness and exhaustion and depression also recent bout of diarrhoea and vomiting.

3rd May 2000

Clinical notes – taking lots of analgesia for back.

6th May 2000

Transfer form - transferred to St Mary's General Hospital not eating or drinking. Complaining of back pain, probable sepsis and hypotension. Family seen realise deteriorating and survival very slim.

Summary – family seen explained very sick. Infection present. Family wanted her to be kept comfortable. Family seen by Dr Knighton who state that she had not responded and little else could be done. 0.5 mg diamorphine given.

Comment

Mrs Windsor should have been admitted to an acute hospital for haematological investigation or transferred earlier. The nurses failed to keep the doctor informed about how ill this lady was and how rapidly she was deteriorating.

This was a poor standard of communication and therefore care.

Page was admitted from Queen Alexandra for palliative care. She was agitated and distressed. Diamorphine was given for confusion not pain. No reported pain.

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The nurses assessed her care needs on admission and wrote care plans which seemed appropriate as far as they went but they failed to realise the significance of her condition and inform the doctor. The doctor failed to diagnose and failed to transfer the patient.

Administration of medicines.

It is suggested that Mrs Windsor had a steroid crisis. The nurses should have been aware of this possibility. This was not satisfactory.

Operation Rochester.				
Clinical Team's Assessment Form				
Care Death/Harm	Optimal 1	Sub Optimal 2	Negligent 3	Intend to Cause Harm 4
Natural A			3A	
Unclear B				
Unexplained by Illness				