

Dear Sir,

Please could you investigate for me the care that Mrs. N. WINDSOR D.O.B. Code A received when she was in the G.W.H. Sulfon ward in late April early May 2000.

I feel my mother should have been moved to a medical ward alot sooner than she was, she suffered great pain before her death which I feel she need not have. My family kept talking to the nurses and asking how our mother was, I was told she just needs a rest, she is alot depressed. "we have watched how she gets on with her husband and he is making her low"

Code A

In the end after seeing our
 mother going back had to worse the
 whole family tried to get her moved
 to a hospital that could help her.
 She had not eaten or drunk anything
 for days and nobody was doing
 a thing about it. After lots of phone
 calls all over the place we got
 the news she was going to be
 moved. I was on the ward when
 Dr Knappman came on to see my
 mother, he did not examine her or
 anything he just told me she would
 be moved some time today. I spoke
 to Dr Knappman in the corridor
 and I asked if she was going
 to be ok, "Probably not" was his
 reply then he started talking me
 how she would not be getting
 her heart operation! I did not ask

him about that but for some reason
 he felt the need to have a go at
 me, I was in tears, hearing that
 my mother would "Probably not" be
 ok now. We waited all day for
 her to be moved and when she
 was and the Dr. or Blendworth
 word St Marys hospital, told us
 sorry we had to wait so long to
 see our mother, but he was
 surprised she had come from another
 hospital because of her condition.
 She was very dehydrated, she
 had liver & kidney failure, her lungs
 were bleeding and this was on
 top of her heart condition + leukemia
 firstly I would like to know
 the reasons why she was put
 onto Sultan ward, she was a

MISS. S. WINDSOR.

Code A

I do not understand how
 my mother was left so long when
 the ward she was on has 21th
 qualified nurse cover?
 I truly believe somebody failed
 to do their job correctly and
 I would like to know who, and
 why.

I await your reply