



Miss S Windsor

**Code A**

FC/LD

23 November 2000

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Dear Miss Windsor

I am writing to you further to my letter of 16th November 2000.

I have now received the medical notes you requested and enclose them with this letter. I will now contact Dr Knapman with a view to meeting with you and your sister to discuss your concerns. I will ask my secretary, Lynne Dandy, to telephone you to arrange a mutually convenient time.

Yours sincerely

**Fiona Cameron**  
**Divisional General Manager**

*Encs.*