

Our Ref: ACK/VSS

NHS no **Code A**

22<sup>nd</sup> March 2000

Dr T G Farrell  
Consultant Cardiologist  
St Mary's Hospital  
PORTSMOUTH

Dear Dr Farrell

Re Norma WINDSOR **Code A**  
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You will no doubt have already received the letter from Mr Ohri from the Wessex Cardiothoracic Centre regarding Mrs Windsor. She came into see me today in rather a state having contacted the department to see where she stood with her bypass surgery and then having received the letter from Mr Ohri of the 16<sup>th</sup> March 2000 that he has already sent to you. She seemed particularly incensed that she should have been removed from the waiting list back in December and not having been told about this.

You may or may not know that she has been very uptight about the wait for surgery and I have had several visits including one back in October last year where she was very uptight as a neighbour had just had her surgery to spite going on the list after her. I have tried to explain to Mrs Windsor that obviously both of you and Mr Ohri are concerned about the overall benefits and the downside of surgery and all the risks involved baring in mind her current state of health. She responds by saying that she has been told on numerous occasions that unless she has cardiac surgery she is going to be dead within 12 months, and she is almost down to counting the days when she expects her sudden demise. It is very difficult to deal with this situation as she is so uptight about her symptoms and missing the point as regards her best interests that I feel there would be a lot of benefit in you seeing her again to discuss this with her. I hope this might be possible.

Many thanks for any help you can offer with this situation. Kind regards.

Yours sincerely

A. C. KNAPMAN  
M.B., CH.B., D.R.C.O.G.