

**Home Office**Communication Directorate  
Direct Communication Unit7 th Floor - Open Plan Suite  
50 Queen Anne's Gate, London SW1H 9AT  
Switchboard: 0870 0001585 Fax Line: 020 7273 2065  
Minicom: 020 7273 3476E-mail: [public.enquiries@homeoffice.gsi.gov.uk](mailto:public.enquiries@homeoffice.gsi.gov.uk) [www.homeoffice.gov.uk](http://www.homeoffice.gov.uk)

Mrs M Bullbeck

**Code A**

Our Ref: 14905/03

Your Ref:

Date: 12 March 2003

Dear Mrs Bullbeck

Thank you for your letter of 6 March copied to the Home Secretary regarding your formal complaint against D S John James of Winchester Police Service lodged on 7 May 2002.

However the Chief Constable is responsible for the day to day operational management of the force and is therefore the appropriate authority to respond to your letter. I note that you have already written to them and I trust that you have now received a satisfactory response.

Please find enclosed the leaflet "Making your complaint against the police" which I hope you will find useful in your present circumstances.

Yours sincerely

**Code A**

Direct Communications Unit