

BY FIRST CLASS POST

Mrs Marjorie Bulbeck

Code A

21 February 2003

Dear Marjorie

Our ref:

RF/CLA/31243/1/9516

Your ref:

Please ask for:

ANN ALEXANDER

Direct dial: Code A

Dear Marjone

Gosport War Memorial Hospital

I understand from a number of telephone calls and e-mails that there have been general concerns arising among many of the families.

I appreciate that you have been concerned about the situation which developed earlier this week, when the Health Authority issued the press release detailing the re-instatement of the Chief Executives, before informing the families. This was understandably distressing, and it is for this reason that I have contacted in writing, the Health Authority and the Police to ask them to ensure that the families have advance warning of any future information such as this.

Both Nigel Niven and **Code A** are unavailable at present, so we await their response. However, I am of the view that it is the responsibility of the Health Authority to ensure that you are kept in touch with issues concerning the Trust.

It is for reasons such as this that we recommended you establish a formal committee, nominating a spokesman who can respond officially, if necessary with advice from us, when something like this happens. This does not contradict our advice against speaking to each other about the facts of your case – the purpose of the committee would be to be able to deal appropriately with the **process** of the investigations, and to retain a more pro-active hand where appropriate in its developments.

Alexander Harris, Ashley House, Ashley Road, Altrincham, Cheshire, WA14 2DW Telephone: +44(0)161 925 5555 Facsimile: +44(0)161 925 5500 DX 19866 Altrincham 1. E-mail: info@alexanderharris.co.uk Web Site: www.alexanderharris.co.uk

Also at: 1 Dyers Buildings, London EC1N 2JT United Kingdom Telephone: +44(0)20 7430 5555 Facsimile: +44(0)20 7430 5500 DX 460 London Chancery Lane.

Cheriton House, 51 Station Road, Solihull, West Midlands B91 3RT Telephone: +44(0)121 711 5111 Facsimile: +44(0)121 711 5100 DX 720080 Solihull.

Partners: David N Harris LL.B, Ann Alexander LL.B (Hons) M.B.A (Managing Partner), Lesley Herbertson M.A (Cantab), Nicola Castle LL.B (Hons) LLM, Richard Follis LL.B (Hons), Jenny Kennedy, Lindsay Wise B.A (Hons), Grainne Barton LL.B (Hons), Richard Barr, Christian Beadell LL.B (Hons), Auriana Griffiths LL.B (Hons), Warren Collins LL.B (Hons) Consultants: Rosie Houghton LL.B (Hons), Prof. Daniel S Simons B.A (Hons) J.D (Member of the Florida Bar)

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Jo Masters LL.B (Hons), Chris Binns LL.B (Hons), "Sue Taylor, "Debbie Murphy RGN, RM, Dip N, "Kirsty R Richards, "Kirsten Limb B.Sc (Hons), "(not a practising solicitor)

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As you can appreciate we find it difficult to deal appropriately with numerous daily telephone calls when something unexpected occurs which, in fact, deal with the same issues. As an example, if we could deal with one spokesperson, I feel our team would be able to offer you more support as a group. I would be pleased to discuss this further with you.

I understand that some of you may have surprised to see so many people present at the meeting last week. The additional people that you may not have seen before were members of the public, all of whom had lost a relative at the War Memorial Hospital. They had all been in touch directly with the police or had been put in touch with the police by the Health Authority. It was the idea of the police to invite these relatives, given that they were to be making a presentation at the meeting, and they wanted to ensure that all of the families received the same information.

If you would like to have a further meeting, amongst the original cohort of relatives, to discuss how you would like to set up a steering committee, I would be more than happy to organise this.

Yours sincerely **ALEXANDER HARRIS**

Code A