

Fareham and Gosport 
Primary Care Trust

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Mrs M Bulbeck

Code A

11 September 2002

Dear Mrs Bulbeck

Thank you for your letter dated 2 September 2002. I am sorry that you were upset by my letter to the Community Health Council and Patient Informal Questionnaire as this was not my intention.

Poor communication was a common theme running through my discussions with many families, and I wanted to make sure that you had the opportunity to comment to the Community Health Council on the questionnaire produced, to enable the lessons to be learnt.

I do appreciate the time you have given to Lucy and myself, over the last few months. We are both committed to improving services for patients and families at the Gosport War Memorial Hospital.

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Yours sincerely

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Ian Piper
Chief Executive

Copy to Lucy Docherty