

Your Ref. PRE/6/12053

Code A

12th August 2002

Dear Mr Gales,

With reference to my telephone conversation with you on Friday 2nd August, I thought that it would be appropriate to put in writing that I would like my complaints to be investigated where possible.

You have my formal complaint of 19th June, and you can see when I was present and witnessed the events that I have complained about, but I cannot name individual nurses.

I am sure that you have been able to read the Commission for Health Improvement report into the Gosport Hospital issued on 3rd July 2002. I was very pleased with the report as it proved that the points I had made were true.

I have enclosed a copy of the letter dated 18th July from Fareham and Gosport NHS Primary Care Trust, in which is contained the offer of help from Jane Williams to go through my mothers medical file with me, which we have now done. I therefore hope that in the not too distant future I will have a closure to this dreadful situation, so that I can get on with my life, it has been a very stressful time since my mother died nearly a year ago.

I am seeking justice for my mother, someone has to be named and proved responsible for the poor nursing care.

Yours Sincerely

Mrs Majorie Bulbeck.