

Unit 180, Fareham Reach 166 Fareham Road Gosport PO13 OFH

> Tel: 01329 233447 Fax: 01329 234984

Mrs Bulbeck

Code A

Our Ref: FC/Id

18th July 2002

Dear Mrs Bulbeck

Further to our telephone conversation last week, I am writing to confirm that we have agreed that I will commission an investigation into the concerns you raised to the Nursing and Midwifery Council in your letter of 19th June 2002.

The investigating officer will be Jane Williams who is a Consultant Nurse Stroke Care and she will be contacting you shortly to discuss your concerns with you. Once you have met with Jane, she will capture those concerns and that will form the basis, along with the letter to the NMC, of your complaint to us.

I hope this meets with your approval. However, if you have any queries, please do not hesitate to contact me.

Yours sincerely

Code A

Fiona Cameron
Operational Director