Mrs M. Bulbeck

## Code A

General Medical Council 178, Great Portland Street London W1W 5JE

June 25th 1902

Dear Ms Helen Morran,

Thank you for your letter dated 30<sup>th</sup> May 2002 which I received on my return from leave hence the late reply.

I do not agree with Dr Lord's comments in her letter she was my Mother's Consultant and directly responsible for her care. I consider there was gross negligence on her part in the care for my Mother and this contributed to her death. The fluid over load given to my Mother was a most appalling situation when she was ballooning and her skin bursting to bleeding although Dr Lords fails to mention this in her letter. Instead she states that there were a number of reasons for the overload and that she is sorry I did not receive the necessary explanation whilst my Mother was on the ward. Her statement cleverly masks the true situation my Mother was in and; I would have thought she would have explained how my Mother's skin was so stretched that it bled, and then justified herself to you.

I am very aware of the nursing care my Mother received at the Gosport War Memorial, but that is a separate issue and not related to my Mother's medical management.

I am also aware that The General Medical Council are protecting patients and guiding doctors but this latest correspondence from you does give me some concern.

You have received my formal complaint regarding Dr Lord and you are in receipt of My Mother's medical file, I now expect you to deal with the matter professionally and not expect me to do it for you.

Yours sincerely

Mrs Majorie Bulbeck