

Primary Care Trust

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www.hiow.nhs.uk

21st June, 2002

Mrs M Bulbeck

Code A

Dear Mrs Bulbeck

I was sorry not to be able to speak with you when I telephoned today. I did try to call again but was unable to obtain a reply.

I refer to our telephone conversation following your request to go through your late mother's medical records with a doctor and nurse. I have provisionally arranged for Dr Graham Dewhurst, Consultant in Elderly Medicine at St Richard's Hospital, Chichester and Mrs Jan Peach, Service Manager Community Hospitals, to meet with you at your home on Friday 28th June at about 2.00pm. If for any reason this is not convenient for you I would appreciate it if you would contact Fiona Cameron on Code A as I am not in the office again until Thursday 27th.

I hope to be able to attend myself also and look forward to meeting you then.

Yours sincerely

Code A

Ann Turner Complaints Manager

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Code A