

Primary Care Trust

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Ref IP\jkf\L 22 5

Code A

23 May 2002

Dear Mrs Bulbeck

Thank you very much for meeting Lucy Docherty and myself on Wednesday May 22^{nd} and for the very open way in which you identified your concerns regarding the care your late mother, Mrs Middleton, received at Gosport War Memorial Hospital in 2001.

The experience clearly brought back many upsetting memories for you and I hope we were able to assure you that the PCT takes the issues very seriously and wishes to learn from them in order to improve services for future patients. I appreciate that this too is your desire.

I am aware that you now have copies of your mother's medical and nursing notes. As we discussed, if it would be helpful for a doctor and nurse to go through the notes with you then this can be arranged. If you do wish this to happen please contact myself or Fiona Cameron on Code A with some dates and we will be happy to arrange this for you.

It would also be helpful if you could write to me stating the specific concerns regarding your mother's care at Gosport War Memorial Hospital. This will enable me to initiate an independent investigation into the issues and share the outcome of the investigation with you.

I appreciate that this must be a very difficult and distressing time for you and your family and thank you once again for taking the time and trouble to meet with Lucy and myself.



Copy: Lucy Docherty