

PRIVATE & CONFIDENTIAL

27th November 2001

Mr & Mrs Bulbeck

Code A

Finsbury Tower 103-105 Bunhill Row London EC1Y 8TG Telephone: 020 7448 9200 Fax: 020 7448 9222 Text phone: 020 7448 9292 www.chi.nhs.uk

Direct Dial: Code A Email: Code A

www.chi.nhs.uk

Dear Mr & Mrs Bulbeck

1 would like to thank you for coming to meet with members of the Commission for Health Improvement (CHI) investigation team on Wednesday 21st November 2001.

We greatly appreciated you taking the time to share your experiences with us, especially due to the sensitivity of the issues covered. I hope that you also found it a useful experience.

We will send you a letter in the spring, informing you of the investigation report publication date, which you will automatically receive, once it has been press released and published. You may, therefore, hear about the report in the papers, TV or radio before you receive a copy of the published final report.

Once again, thank you for taking the time to see the Commission. If you have any questions or further information you would like to share with us, please contact me on: <u>Code A</u> or by e-mail at: **Code A**

Once again, thank you.

Yours sincerely Code A

Julie Miller Investigations Manager