

Mrs M Bulbeck

16th January 2006

Ms Diane Allen
PA to the Commissioners
Independent Police Complaints Commission
Eastern Business Park
Wern Fawr Lane
St Mellons
Cardiff
CF3 5EA

Code A

CAUTION
Only read the content of
this communication if you
are the intended recipient

Telephone:

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Your ref: COM 2003 002112

My ref: E\DM\IPCC\DWW

Doc: 011562006.1

Dear Ms Allen

I write on behalf of myself and Mr D Wilson, who received a copy of your letter dated 12 January 2006.

In your letter you state that Commissioner Rebecca Marsh will be available to meet with Mr Wilson and myself at 12:45 pm at the Alverbank Hotel, Stokes Bay Road, Alverstoke at 12:45 pm on 23 February 2006.

You also state that I am aware that John Wadham has indicated that he will hold a group meeting for all complainants subsequent to the individual meetings to further discuss the IPCC handling of these cases.

I wish to correct you as I am not aware that John Wadham has indicated that he will hold a group meeting for all complainants subsequent to the individual meetings.

I am aware that John Wadham offered to meet all complainants, in company with Rebecca Marsh to further express the IPCC's apologies and talk about the problems the IPCC has had in dealing with the cases. I am further aware that Rebecca Marsh hoped to organize individual meetings with each complainant who wished to speak more specifically about that complainant's case.

I am aware that the offer of John Wadham was to have met by the end of December 2005 and I sent in my dates on which I could meet him, together with Mr Wilson.

I did not receive the courtesy of a response nor the courtesy of an apology stating that the IPCC had withdrawn its offer to meet.

You will know that there has been telephone contact between Mr Wilson and Ms Jane Carter in which Ms Carter has informed Mr Wilson that Mr Wadham will speak with him after Mr Wadham's return to work on 17 January 2006.

It appears to me that the IPCC should proceed in the following order;

1. Meet with complainants and inform them of the reason the IPCC gave a public apology in respect of this matter.
2. At the same meeting inform complainants of the problems the IPCC has had in dealing with this matter.
3. At the same meeting explain to complainants why the IPCC allowed the document of 28 June 2005, signed by Laurence Lustgarten, to be authorized for forwarding to complainants.
4. At the same meeting explain to complainants why the IPCC allowed the team handling the case to continue up until 28 June 2005 when it would be perfectly obvious, if the art of delegation is adhered to within the IPCC, that the investigation into the complaint was being mismanaged.
5. At the same meeting explain to complainants how the IPCC arranged for the investigation to be conducted, who delegated responsibility for the investigation to whom and so on down the line in respect of each person involved.

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6. After making the complainants aware of answers to the above, the IPCC should allow the complainants the opportunity to voice their confidence, or lack of confidence, in the IPCC and its ability to progress the case further.
7. Should there be a number of complainants having the confidence to wish the IPCC to continue investigating the claim then those complainants should be offered the opportunity to meet with Rebecca Marsh in order that she can explain what she will do differently to ensure that the investigation proceeds efficiently and expeditiously.

As matters stand at this time I am in receipt of a public apology from the IPCC because of the failings of the IPCC in the way this investigation has been mismanaged.

Despite requests to ascertain the explanation for the public apology, there has been no explanation from the IPCC.

I have asked the IPCC to pass on my concerns to the Home Office and for the Home Office to investigate the IPCC's handling of this matter.

I have received no word from anyone but I will refrain from taking any action until after either Mr Wadham has spoken to Mr Wilson and a way forward has been agreed or after Mr Wadham has failed to contact Mr Wilson.

I have no confidence in the IPCC continuing to investigate this matter unless and until I receive answers and explanations as to why and how the IPCC has mismanaged the investigation up to date, including the manner in which the IPCC has corresponded with complainants between 1 July 2005 up to date.

Should I receive the answers and explanations from the IPCC prior to 23 February 2006, I, together with Mr Wilson, will see Rebecca March at Gosport.

Yours sincerely,

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PP. Mrs Marjorie Bulbeck