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Ms M Bulbeck

Code A

<i>IPCC Contact</i>	Adam Hinks Casework Manager Code A
<i>Your Reference</i>	
<i>Our Reference</i>	COM 2003 002112
<i>Date</i>	27 April 2004

Dear Ms Bulbeck

We have received a file from the Police Complaints Authority (PCA) in relation to your complaint. As the organisation which replaced the PCA on 1 April 2004, the Independent Police Complaints Commission (IPCC) will be reviewing the investigation into your complaint, and I am the Casework Manager that has been assigned this task.

As your complaint was recorded before the 1 April 2004 it falls under the Police Act 1996 rather than the new powers given to the IPCC by the Police Reform Act 2002. This means that you will not have the opportunity to appeal the IPCC's decision, once made. In any event your complaint will be thoroughly reviewed by myself, and a Commissioner, Laurence Lustgarten, has been appointed to oversee this process.

The Independent Police Complaints Commission's reference number for your complaint is PCA/371. Please quote the reference number on all correspondence with us.

The IPCC currently has cases inherited from the PCA causing a delay in reviewing complaints. However we will endeavour to finalise our consideration of your complaint as soon as possible, and will contact you as soon as an outcome has been reached.

I enclose a leaflet explaining the IPCC's new role as the guardian of the police complaints system.

Yours sincerely

Code A

Casework Manager
Independent Police Complaints Commission