

Code A

19 January 2004

Det. Chief Superintendent S. Watts,
Hampshire Constabulary,
Police Headquarters,
West Hill,
Winchester, Hants. SO22 5DB

Dear Sir,

I write further to my letter to D.I. N. Niven of 24th November 2003, a copy of which was sent to you (further copy enclosed for ease of reference), to which I have never received the courtesy of a response. I would have appreciated an acknowledgement of receipt.

I received a visit from D.C. Kate Robinson on 5th January 2004 following which I was left wondering to what purpose I had been given a set of medical files with very many blank pages and illegible print. It was a complete waste of public money, Kate Robinson's time and mine. I appreciate that her visit was also to establish whether I had more to add to my previous reports but those reports will be of little use if they are not read in conjunction with the medical records.

I have a letter (copy enclosed) which states that my mother did not receive the level of care the hospital should have provided and that the investigating officer could find no evidence to support or deny my concerns as the nursing documentation does not record any of the discussions or issues I raised.

My mother died two years ago. I wonder if you, or any member of your team, can understand the grief and trauma I am still enduring daily in keeping fresh in my memory the details of her premature death ready for the next Police visit or report.

Yours sincerely,

Marjorie Bulbeck (Mrs.)

Det. Chief Superintendent Watts
cc. Chief Superintendent D. Stevens.
Detective Inspector N. NIVEN.
Deputy Chief Constable I. R. Readhead.