

**Code A**

24th September 2003

Dear Detective Inspector Niven,

I would like to thank you for your hospitality during the meeting on Thursday, 11th September 2003, at Netley Police Headquarters. (I am the lady with the cough who you very kindly acquired a cup of tea for). I found that the meeting informed us all of the progress made thus far, but I see that there is still a long way to go.

My main concern at this moment is that the members of staff who have had complaints made against them are still employed at the War Memorial Hospital. I do hope that they are being closely monitored, they have not had personality changes, so if they were verbally and physically abusive before the investigation it would be hard for me to believe that they could have changed. Who is watching the night staff, who were on duty when a lot of the bad practices happened. I feel that I have to make such a comment for my own peace of mind.

I have enclosed a poem which was sent to me, if all the people concerned with this case were to read it I think that they would realise that patients in a rehabilitation hospital have brains, and even if their bodies do not perform too well they are well aware of what is happening to them. How frightening that must be!

I remain,

Yours sincerely,

Mrs Marjorie Bulbeck.