



**POLICE COMPLAINTS AUTHORITY**

Ms M Bulbeck

**Code A**

*Your reference*

*Our Reference*      COM 2003/116/2112

*Date*                      25      March 2004

Dear Ms Bulbeck

I refer to previous correspondence concerning your complaint against Hampshire Constabulary. As you are aware, the review conducted by DCS Johnson of Avon and Somerset has been completed and a copy was sent to DCC Readhead on 9 February. I spoke with Mr Readhead on 16 February and we agreed that Ch Supt James should be invited to respond to the contents of the report, probably by way of a formal interview.

There appears to have been some delay in arranging this although I have recently spoken with ACC Cole, who is now taking the matter forward. I have asked that the force then consider their original recommendations in the light of the conclusions of the report and Ch Supt James' response to it.

In the normal course of events, this would then pass back to the PCA to finalise. However, as you may already be aware, the PCA is shortly to be replaced by a new body, the Independent Police Complaints Commission (IPCC). The Commissioner with responsibility for Hampshire is Laurence Lustgarten and I have already briefed him about your case. The contact details for the IPCC are as follows;

The Independent Police Complaints Commission  
90 High Holborn  
London  
WC1V 6BH

**Code A**

[ipcc.org.uk](http://ipcc.org.uk)

I am personally sorry that I have been unable to bring this matter to a satisfactory conclusion to date. I appreciate that this must be frustrating for you and I hope that the final stage of the investigation will be concluded shortly. However, I am satisfied that the issues you have raised have been investigated as thoroughly as possible.

Yours sincerely,

**Code A**

**Alison MacDougall** /  
**Authority Member**