POLICE COMPLAINTS AUTHORITY	10 Great George Street London SW1P 3AE	
The independent body established by Act of Parliament to oversee complaints by members of the public against police officers	Telephone	Code A
Mrs Majorie Bulbeck	Your Reference	
Code A	, ,) 2002101017 7 May Zooz

Dear Mrs Bulbeck

Thank you for the copy of the letter that you sent to the Chief Constable of Hampshire Constabulary.

The Police Complaints Authority is an independent body set up to give public confidence to the system for investigating complaints against the Police. The Authority will supervise a small number of investigations involving serious allegations such as deaths in custody and corruption. All other recorded complaint matters come to the Authority only after completion of the investigation for the Authority to review and finalise the conclusions. If officers can be shown to have breached the Police Code of Conduct, the Authority can recommend that they face misconduct proceedings.

Before a complaint can be investigated the Chief Officer of the force must decide whether or not to record it. We have, therefore, referred your letter to the Chief Officer so that the necessary action can be taken.

If the Chief Officer decides not to record the complaint this Authority has no power to overrule that decision or to pursue the matter on your behalf.

You may find it helpful to see the enclosed leaflet which sets out the procedure for dealing with complaints, and explains the role and responsibilities of the Police Complaints Authority.

I have asked the force to let you know whether or not your complaint is to be formally recorded.

Please quote the above reference number should you have any need to correspond with us in the future.

Yours sincerely



for the Authority