



Hampshire County Council

S O C I A L S E R V I C E S

Mrs. L. Lack,

Code A

Royal Hospital Haslar
Gosport
Hampshire PO12 2AA
Telephone 01705 762109

Enquiries to **Mrs. J. Hoggarth**

My reference **JH/MHM/R**

Direct line **Code A**

Your reference

Date **17 August 1998**

E-mail

Dear Mrs. Lack,

Following the message I left on your answerphone last Friday, I am writing to confirm that it would be very helpful if you could send to me the information you told me you had written down detailing the concerns you have about your mother's care whilst at Glen Heathers. This would be useful to me in collecting all the information we need in order to make a decision about any further action to be taken, and would be shared only with the Inspectorate at this stage.

I will be on holiday until Tuesday, 1st September, but if you could send the information to my office, my secretary will forward it to Jane Page at the Inspectorate. I will of course advise you of any decisions made once we have been able to evaluate all the information available to us.

Yours sincerely,

Code A

Mrs. J. Hoggarth
Social Worker/Care Manager

Code A

Fareham and Gosport Area
Area Director
Colin Hardy