



**East Hampshire, Fareham and Gosport
Primary Care Trusts**

3rd Floor Raebarn House
Hulbert Road
Waterlooville
Hants
PO7 7GP

Tel: 023 92 248800
Fax: 023 92 248855

22nd March 2006

Code A

Dear Mrs Jackson,

Thank you for your letter regarding the care of older people at Gosport War Memorial Hospital and the Royal Hospital Haslar which was received in this office on 17th March.

As you are no doubt aware, some of the wards at Gosport War Memorial Hospital have been the subject of a detailed and lengthy police investigation which is now nearing completion. In addition the Healthcare Commission, (a body which monitors the quality of health services), conducted an investigation into the quality of services at Gosport War Memorial Hospital in 2002. This investigation concluded that care at GWMH was satisfactory at that time. The Healthcare Commission Report made a number of recommendations, all of which were implemented by Fareham and Gosport PCT. Among these was the development of policies for staff who wished to raise concerns, provision of additional training for nurses in specific skill areas, the development of better patient and relative information, a review of medical out of hours cover and the appointment of an activities coordinator to one of the wards.

I am sorry to hear that your own mother passed away at Gosport War Memorial Hospital and that you felt staff never had enough time to care for her, forcing you to care for her personal needs each night. Unfortunately, I am unable to comment on your mother's care, however if you would like to forward your mother's details to me, either by letter or telephone, I will be happy to respond to any issues you may have.

The Royal Hospital Haslar has not admitted emergency patients since 2000 and the Ministry of Defence plan to move from the site in March 2007. Local NHS organisations are working with the Ministry of Defence to ensure that the Hospital can continue to be used for NHS services until the Queen Alexandra Hospital is completed, which is anticipated to be in 2009. At this point, all the theatre and in-patient beds will have transferred to the new Queen Alexandra Hospital. I am happy to hear that your view of care at the hospital was very positive.

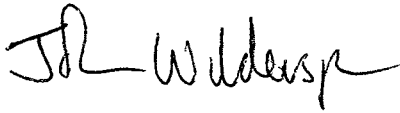
The logo featured on this page represents a merged management structure between East Hampshire Primary Care Trust & Fareham and Gosport Primary Care Trust

The Primary Care Trust is planning to provide outpatient care, diagnostics, therapies and the Accident Treatment Centre at Gosport War Memorial Hospital. This will be achieved by re-modelling the Hospital and integrated health centre. The GP practice currently occupying Gosport Health Centre will be relocated to a new building.

The Primary Care Trust is committed to providing high quality care for local people and will be continuing to develop services in Gosport War Memorial Hospital.

I would like to thank you for taking the time to bring these matters to my attention. It is always helpful to receive any feedback from our service users as this provides the PCT with the opportunity to review and improve our standards. I hope that my response goes some way to alleviating your concerns.

Yours sincerely

A handwritten signature in black ink, appearing to read 'John Wilderspin', written in a cursive style.

John Wilderspin
Chief Executive

Code A

could you provide
a response for
17 MAR 2006
John

Thanks L

Code A

Dear Mr Wilderspin

after writing to
MR BLAIR, concerning Haslar hospital
closes. They have referred me back to
you. My concern is, people have
voiced their concern over the
war memorial in Gosport. Mainly
about older people passing
away, also the lack of
compassion, to most patients
My Mum died in there. But
before she passed away, I was
washing her each night, as

they never had time. Also
she had a short stay in Haslar.
The difference was there for
every one to see. Surely the
voice of the people of Hampshire
should be taken very seriously
and we should be fighting
~~harder~~ to keep it (Haslar) open.

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