

## Caroline Harrington - Assistant Business Manager

---

**From:** Max Millett - Chief Executive  
**Sent:** 05 October 2001 13:45  
**To:** David Barker - Communication Manager; Ian Piper - Operational Director; Fiona Cameron - General Manager; Humphrey, Lesley; Caroline Harrington - Assistant Business Manager; Eileen Thomas - Nursing Director; Reid, Ian (Dr) (Elderly)  
**Subject:** FW: CHI investigation - GWMH

all  
 for info - confidential please

max  
 PS thanks ,caroline, for being willing to suport this

-----Original Message-----

**From:** Max Millett - Chief Executive  
**Sent:** 05 October 2001 13:42  
**To:** Humphris Penny  
**Cc:** Old Peter (QEV) IOW Ports & SE Hants HA; Reid, Ian (Dr) (Elderly)  
**Subject:** CHI investigation - GWMH

penny  
 as promised feedback from preliminary meeting with Julie miller CHI investigations manager:

### 1. scope/brief

- subject to confirmation by CHI board but likely to focus on quality of general medical inpatient care at gwmh i.e.the two Elderly Medicine wards (Dryad, Daedulus) and GP ward. ....rather than the hospital as a whole,emh etc
- review policies/etc that support wards including wider clinical governance/patient pathway/protocol aspects
- communcations ...every aspect:internal,with haslar,primary care, social services PHT, rest of PHCT services etc
- test public opinion, stakeholders, voluntary groups, carers/patient groups etc
- no formal link with PHT CHI inspection but will work closely with colleague to pick up any overlap issues
- will have looking back to 1998/99, the now, and what might change infuture dimensions

### 2. timescale

- aim for 24 week period ...October 2001 to march 2002
- initial press release likely 18/19 October
- intensive one week visit probably not feasible until January

### 3.press release/media presentation

- have concerns that CHI will apply standard disaster type format!! ...most of their investigations have been triggered by disasters whereas in our case all external clinical assessments to date have confirmed practice within acceptable range, so reason for rCHI coming in is to check that this is in fact so and reassure everyone outside (unless of course they find something new!!!)
- David barker will liasie with CHI media dept next week on this, and is intouch with Jonathan moreell atSERO too.He'll keep sue G in the picture.
- ultimately though it will be CHI's decision how they describe it so we can do oyr best to influence it to be sensitive to local factors but cannot insist

### 4. process

- they have not an inspection n community trust so far, and this is smaller than the others, but they are applying the same process (feels abit OTT); geriatrician, chief exec of a cmmtty trust, nurse, other health professional, lay member,jlie miller....supported by an admin co-ordinator plusinfo analyst! .....we will be a guinea pig in this s respect!
- start with info gathering , stakeholder views, public views etc
- one week whole team visit interviewing between 60 and 70 people
- report in march 2002

### 5.information

- a long list of background and specific info requested ....Fiona Cameron and Lesley humphrey are collating to begin with

CHI ar every keen to keep the fact of teh investigation confidential until the day or so before the press release.

Within thetrust we will have aproject group to manage it: myself, Eileen, Ian R, Ian P, fionma, Lesley, David, Caroline (Harrington).

I hope this gives you an initial flavour.

I am on leave now until 16th but think that we are reasonably clear about how it will unfold - next key stage will be press release and I will be back for that!!!

max