10th December 2004

Our Ref: FHCN01/07

Your Ref: RH/CH/31829/2/9922

Alexander Harris Solicitors 701 – 705 Warwick Road Solihull West Midlands B91 3DA

For the attention of Christine Hollis

Code A dob 23.9.1924

Further to your letter of 23 November, please accept my apologies for the delay in responding to you.

My contact at the NHSLA is Code A on Code A Unfortunately, I do not yet have a reference number.

Yours sincerely

Ann Turner Complaints and Litigation Manager

Alexander Harris solicitors

Our ref: Your ref: Please ask for: Direct dial: RF/EP/31829/2/9922 FHCN 01/07 CHRISTINE HOLLIS 0121 713 4502



The Complaints Manager
Fareham & Gosport NHS Primary Care Trust
Unit 180 Fareham Reach
166 Fareham Road
Gosport
PO13 0SH

For the attention of Ann Turner

23 November 2004

Dear Sirs



Code A

Thank you for your letter dated 4th November.

Unfortunately we have not yet to date had a response from the NHSLA and we would be obliged if you could provide us with details of their reference and a contact name and number.

Yours faithfully

Code A

ALEXANDER HARRIS

Code A

4th November 2004

Our Ref: FHCN01/07

Your Ref: RH/CH/31829/2/9922

Alexander Harris Solicitors 701 – 705 Warwick Road Solihull West Midlands B91 3DA

For the attention of

Code A

Dear Code A

Code A dob 23.9.1924

I am writing to acknowledge receipt of your letter dated 15th October which has been forwarded to the NHSLA for response.

Yours sincerely

Ann Turner Complaints and Litigation Manager