

File

Jacqueline Scutt - Assistant Complaints Manager

From: Code A Administration Assistant
Sent: 08 March 2005 12:40
To: Ann Turner - Complaints Manager
Cc: Jacqueline Scutt - Assistant Complaints Manager
Subject: Phone call from Litigation Authority

Code A phoned about the file on James Ripley.

Complainant is not pursuing so she is closing the file and will send you a closure form but she will be sending a letter explaining all of this anyway.

Code A

Administrative Assistant