Williams Elaine - Complaints and Litigation Manager

From:

Williams Elaine - Complaints and Litigation Manager

Sent:

18 September 2006 14:54

To:

Scammell Toni - Modern Matron

Cc:

Lawes Susan - Risk & Governance Manager

Subject:

Re Code A

Importance:

High

Hello Toni

Have received the correspondence about the above. It looks more likely it will be a claim than a complaint. I have shared it with Susan Lawes, and wonder if, in light of the comment about withdrawing the seat and ordering a safer model, and that they are likely to sue, that an SUI report should be undertaken, if not done already.

Have asked for Susan's comments. And in the meantime have held it as potential litigation.

Regards

Elaine

Susan, see papers forwarded to you today. Elaine

Community Health Services Gosport War Memorial Hospital Bury Road Gosport Hants PO12 3PW



Code A

12th September 2006

Ref:

Code A

Dear Helen Russell

On reading your letter dated the 6th September both my brother Code A and I do not feel it correctly sets out the events we discussed at the meeting held on the 17th August 2006.

You informed us that the main contributory factor for my

Code A

which had become loose and that you were withdrawing from use this particular seat and replacing it with a safer model, and not as suggested in your letter because she was 'unsteady' and had dislodged it.

We are now advising you that because of the result of the accident in Sultan ward our code A will probably not walk again and therefore we will be seeking legal advice.

Yours Sincerely

Code A

Wednesday 6th September 2006

C	ode A
RE:	Code A
Dear	Code A

Please accept my apologies for the delay in sending you the attached information.

I enclose a copy of the notes from our meeting on 17th August 2006, a copy of the Adverse Event Form and also the report of an injury or dangerous occurrence, which goes to the Department of Health and Safety.

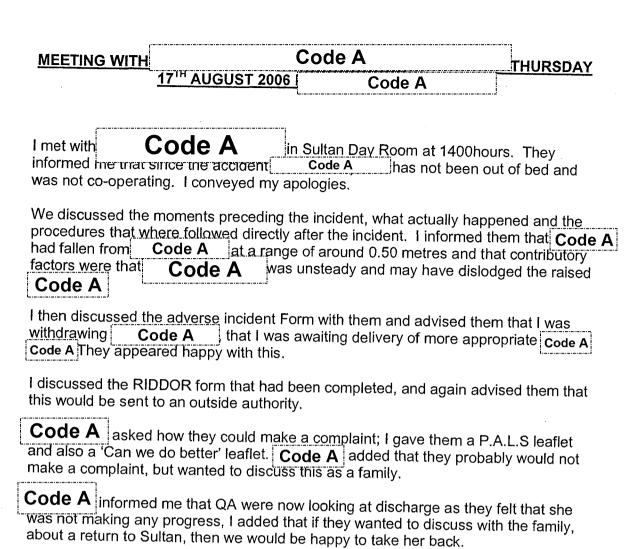
As discussed in our meeting, I can confirm that	Code A	
withdrawn, and new more appropriate Code A is on order.		

I can only apologise for this unfortunate occurrence and ask you send our best wishes to Code A

Many thanks

Yours sincerely

Helen Russell Ward Sister Sultan Ward



Code A asked if I could write a letter to her explaining what happened

Code A



F2508 (01/96)

rieann and salety at work etc Act 1974

The Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 1995

Report of an injury or dangerous occurrence

Part A	Part C	
About you What is your full name?	About the injured person If you are reporting a dangerous occurrence, go	<u> </u>
HELEN RUSSELL	to Part F. If more than one person was injured in the same incident	
What is your job title?	please attach the details asked for in Part C and Part D for each injured person.	r, or
WARD SISTER	What is their full name?	
What is your telephone number?	Code A	
Code A	2 What is their home address and postcode?	
About your organisation What is the name of your organisation?		
F+G PCT	Code A	
What is its address and postcode?	2 What is their home -t-	
GOSPORT WAR MEMORIAL BURY ROAD GOSPORT POIZ 3PW	3 What is their home phone number?	
	4 How old are they?	
What type of work does the organisation do?	Code A	
HERLTHCARE		
Part B	Code A	
About the incident On what date did the incident happen?	6 What is their job title?	
OCT 108 106	NIA	Ш
At what time did the incident happen?	7 Was the injured person (tick only one box)	
Please use the 24-hour clock eg 0600)	one of your employees? on a training scheme? Give details:	
0450	on a training screme? Give details.	
d the incident happen at the above address?		
Yes U Go to question 4	on work experience?	
No Where did the incident happen? elsewhere in your organisation – give the	employed by someone else? Give details of the	
name, address and postcode	employer:	
at someone else's premises – give the name, address and postcode		
\square in a public place – give details of where it		
happened	self-employed and at work?	
·	a member of the public?	
	Part D	_
If you do not know the postcode, what is the name of the local authority?	About the injury	
n which department, or where on the premises, did the incident happen?	Code A	
Swand		

Code A