

Fiona Cameron - Director of Nursing Clinical Governance

From: Jane Parvin - Personnel Director
Sent: 24 June 2004 11:35
To: Fiona Cameron - Director of Nursing & Clinical Governance
Subject: RE: CHI findings tables

The sentane should say

The PCT plans to review its bully and harrassment policy and current programme of bully awarness training.

-----Original Message-----

From: Fiona Cameron - Director of Nursing & Clinical Governance
Sent: 24 June 2004 11:17
To: Kathryn Rowles - Director of Public Health; Diane Wilson - Operational Director; Rosemary Salmond - OT District Advisor; Nicky Heyworth - Clinical Governance Manager; Jane Parvin - Personnel Director
Subject: FW: CHI findings tables

See attached draft press release. A couple of examples are required which i am hoping you can help with and Jane can you answer the how question, 9bottom of page 1)?

Many thanks.

FIONA

-----Original Message-----

From: Sue Galley - PR & Communications Manager
Sent: 22 June 2004 11:22
To: Fiona Cameron - Director of Nursing & Clinical Governance; Justina Jeffs - Clinical Governance Manager
Subject: CHI findings tables

Fiona/Justina

Further to my conversation with Justina - please find attached draft press release and also findings tables - I've included what I think are key issues and ✓ where I think we may have media interest, in anticipation of this afternoon's meeting.

I think the next stage is to look at what we think are important for staff - we can then start working on staff briefing.

Hope this is all ok with you both.

I'm out of the office from about 11.30ish but should be with you for 2pm.

Sue



DRAFTAPPROVED BY (please initial)

Fareham and Gosport 
Primary Care Trust

News Release

date

Healthcare Commission acknowledges work of Fareham and Gosport Primary Care Trust

A Healthcare Commission review of Fareham and Gosport Primary Care Trust (PCT) has found that staff are friendly and committed to providing patient focused care and that the PCT works hard to establish good relationships with its partners enabling a better approach to developing healthcare services for local people.

Ian Piper, Chief Executive of Fareham and Gosport Primary Care Trust, said: "We are delighted to have received such a positive report from the Healthcare Commission confirming much of what we knew we were doing well. One particular area, which often does not receive as much recognition as it should, is that of our staff. It is rewarding to see that an independent organisation has identified our staff as being committed and enthusiastic and that many member of the public praised the quality of care they received."

Further areas, which the Healthcare Commission found impressive about the PCT, were that community pharmacists are being supported by the PCT jointly with East Hampshire and Portsmouth City Teaching PCTs to help provide good quality patient care **[example]**. The introduction of Water is Cool in School project, which encourages local schools to provide drinking water for pupils and staff throughout the day; and the community enabling service, which provides rehabilitation and support for older people **[examples]**.

Ian Piper, added: "We very much welcome the review. It is excellent to have an independent organisation look at the organisation, see what we are doing well and highlight areas where we need to improve. We need to help those members of staff who are experiencing bullying and harassment from colleagues and from patients and relatives. The PCT has already planned a series of events, which will support staff to manage and prevent this behaviour **[how?]**. We need also to identify more ways in which we can engage patients and the public when planning and delivery healthcare services."

DRAFT**APPROVED BY (please initial)**

The PCT will be holding an 'action planning day' on the 8th July 2004 at Fernham Hall in Fareham, to which local stakeholders have been invited. This will start the process of tackling the issues that the PCT needs to address.

Copies of the Healthcare Commission's review are available from the PCT's website – www.farehamandgosportpct.nhs.uk.

[more overleaf.....]

[ends]

NOTES TO EDITOR:

1. The Fareham and Gosport Primary Care Trust was established on 1 April 2002 and is geographically coterminous with Fareham Borough Council and Gosport Borough Council, is responsible for 100 GPs in 21 GP practices with a population of around 187,000.
2. **Section about Healthcare Commission and clinical governance reviews**
3. Media enquires should be made to [insert name and title], Media & Communications Service, telephone [insert number].