

Ian Corless - Business Manager

From: Matthew Thomas - Corporate Project Manager
Sent: 22 August 2005 09:33
To: Ian Corless - Business Manager
Subject: RE: FOI Request from Sunday Times - first draft response

Ian,

Whilst I agree the reasoning behind preparing the response to the probable media fallout, as a result of the FOI response, the statements below are not part of the answer to the original RFI. The Act requires a response within 5 working days once that response has been agreed (in terms of exemptions), regardless of the timing within the overall allowance of twenty working days.

Regards
 Matthew

-----Original Message-----

From: Fiona Cameron - Director of Nursing & Clinical Governance
Sent: 22 August 2005 09:27
To: Ian Corless - Business Manager; Ann Smith - Director of Operational & Corporate Services; Matthew Thomas - Corporate Project Manager
Cc: Sue Galley - PR & Communications Manager; [Code A] Communications / Press Officer
Subject: RE: FOI Request from Sunday Times - first draft response

The following are the best I can do in terms of responses.

- in terms of thefts all staff were made aware to be vigilant and posters were put up on wards.
- In terms of the rise in the number of incidents it is possible to identify the following 2 patients had 8 incidents each, 1 pt had 7, 1 had 6. 1 had 4, 2 had 3 each and 4 pts had 2 incidents each. The remaining 11 incidents were to individual patients. This would seem to suggest increasing complexity of patients or low staffing levels.
- The 18th of november incident of staff on patient was managed as per our internal procedures and the patients family were aware of all action taken.
- I imagine Ann will be the media link, but happy to help/be involved if necessary.

I have asked Alistair to comment on the dearth of reports between April and Nov as there are patient on patient incidents during this time, so no reason to think there is a data problem.

Ian, hopefully we will get a response from Alistair. Otherwise we will have to go with what we have.

Sue is there enough here to be going on with?

FIONA.

-----Original Message-----

From: Ian Corless - Business Manager

Sent: 15 August 2005 15:31

To: Ann Smith - Director of Operational & Corporate Services; Fiona Cameron - Director of Nursing & Clinical Governance; Matthew Thomas - Corporate Project Manager

Subject: FW: FOI Request from Sunday Times - first draft response

See Media response as follows

Ian

-----Original Message-----

From: Sue Galley - PR & Communications Manager

Sent: 15 August 2005 15:29

To: Ian Corless - Business Manager

Cc: [Code A] Communications / Press Officer

Subject: FW: FOI Request from Sunday Times - first draft response

Hi Ian

Thank you for this Ian -

I've asked [Code A] to look through the papers - please see her comments below.

I think this also opens up the question - a short time ago there was supposed to have been a big national campaign - supported locally - about zero tolerance. I think we need to make sure we have a press statement ready - just in case we are asked. Would also be worthwhile knowing who is going to pick up on media interest.

Thank you.

Suhe

-----Original Message-----

From: [Code A] - Communications / Press Officer

Sent: 15 August 2005 13:27

To: Sue Galley - PR & Communications Manager

Subject: RE: FOI Request from Sunday Times - first draft response

Hi Sue,

These are a couple of points that I would say they need to be wary of:

) we need to be prepared to say what we did to highlight the thief issues - posters awareness etc on wards etc

) The patient on patients incidents - almost half of last years assaults resulted in injury - what are we doing about that? How do we explain that - is there anything to explain?

) Also from 03/04 the number of patient on patient incidents have risen dramatically - from 11 to 67 the media could say have risen by 600% - what are we doing about this - why do we think this is the case?

) Patient to staff incidents have doubled - what are we doing about this? Protection for staff - should they be working in that environment??

Hope that helps

nicky

-----Original Message-----

From: Sue Galley - PR & Communications Manager

Sent: 15 August 2005 12:37

To: [Code A] Communications / Press Officer

Subject: FW: FOI Request from Sunday Times - first draft response

Nicky

As discussed.
Thank you.
Sue

-----Original Message-----

From: Ian Corless - Business Manager

Sent: 15 August 2005 12:03

To: Matthew Thomas - Corporate Project Manager; Fiona Cameron - Director of Nursing & Clinical Governance; Ann Smith - Director of Operational & Corporate Services; Sue Galley - PR & Communications Manager

Subject: FOI Request from Sunday Times - first draft response

Ann/Fiona/Matthew/Sue

You will recall that the end of July F&G PCT received an FOI request from the Sunday Times for the following

- The number of criminal or suspected criminal activities reported in Gosport War Memorial Hospital over the financial years of 2003/04 and 2004/05
- The date and a brief description of each of these occasions
- That these figures include to include reports of thefts from patients, assaults on staff, theft of equipment and threatening or abusive behaviour.

Matthew and I are aware from FOI networks that this request has been sent to a number of hospitals nationwide and so is not specifically targeted to GWMH.

We reviewed the print off risk of all risk incidents last week (for both F&G and EH wards) and agreed that the way forward would be to disclose total number of events, with supplementary information to show date and type of event. It is not intended to include details of police involvement (the vast majority did not - and it is not always explicit on the incident report) nor further details of the event.

Most of the incidents relate to assaults in the EHPCT EMH wards (patient on staff, patient on patient) - few, if any resulted in any criminal proceedings

Attached is the first draft of a response, for which we would appreciate any further comments/thoughts.

In particular:

- 1) Media implications - mindful of the specificity of the request, how is the info best presented? (Sue et al) Is there sufficient contextual information?
- 2) Should EH ward info be sent? While the request was sent to F&G, as a cluster we hold the info for the hospital as a whole (Matthew?)
- 3) Matthew - should we be quoting exemptions at this stage, given the level of info supplied. The response needs to be a bit tighter in this area, I think, and so needs you expert input

You may have others?

The deadline for the response is 25 August so we have a few more days yet.

If you want to see the further details extracted from the register then I can supply these

Cheers

Ian