Portsmowth Health Care NHS Trust
Received
7 SEP 2000

General Manager, Fareham / Gosport

Miss S. Windsor,

Code A

Portsmouth Health Care NHS Trust

Received

- 7 SEP 2000

General Manager, Fareham / Gosport

MM/LH/YJM

06 September 2000

Code A

## Dear Code A

Further to my letter of 11th August, 2000 I had hoped to be able to reply in full to your complaint about the care provided for your late mother, Code A Ward.

Unfortunately the holiday period has slowed progress with our investigation. I hope to be able to reply in more detail within the next week or so. Thank you for explaining your concerns to our investigating officer, Mrs. Hutchins, and for your patience with this delay.

Yours sincerely,

## Code A

Max Millett Chief Executive

Silent copy to: Mrs. F. Cameron