

Ms Karen Woods Complaints Convener Fareham & Gosport PCT Unit 180 Fareham Reach 166 Fareham Road Gosport Hants, PO13 OFH

14 March 2003

Dear Ms Woods,

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Thank you for your letter Comp/007/2002 dated 26 February 03 which was waiting for me when I returned from two weeks holiday recently. I note your apology for what you rightly describe as 'the inordinate delay' in replying to my letters of 1<sup>st</sup> and 2<sup>nd</sup> January 03, but I also note that there is no explanation for this delay. May I enquire why it has taken so long to reply please?

In my letters of 1<sup>st</sup> and 2<sup>nd</sup> January 03 both stated that; 'I wish to reassure the Convenor that I do not intend to instigate legal proceedings' (last line of letter) and I am happy to reiterate that again for you.

I would now like to address your last letter of 12 March 03 which asks me to let you know the specific issues I feel that have not been addressed. In both of my letters (1<sup>st</sup> and 2<sup>nd</sup> January 03) I clearly state the areas of the complaint I remain dissatisfied with.

I therefore look forward to an early decision from you on my request for an Independent Review in respect of my remaining dissatisfaction with the complaints made against Fareham & Gosport PCT in my letter of 2<sup>nd</sup> January 03 and Dr Grocott made in my letter of 1<sup>st</sup> January 03.

Yours sincerely,



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