

Fareham and Gosport **NHS**  
Primary Care Trust

Unit 180, Fareham Reach  
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Hants  
PO13 0FH

Tel: **Code A**  
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22 April 2002

Our Ref: Comp/007/2002

**Code A**

Dear **Code A**

**Complaint against Gosport War Memorial Hospital**

Your letter dated 18 April 2002 addressed to Mr Max Millett at Portsmouth HealthCare NHS Trust has been passed to me for action. On 1 April 2002, the HealthCare Trust was dissolved and matters appertaining to the Gosport War Memorial Hospital now come under the remit of the Fareham and Gosport Primary Care Trust.

Firstly, I should like to pass on my sincere condolences on the sad loss of your father. I was sorry to read of the events which occurred during your late father's stay in hospital and should like to assure you that a full investigation into the events will be undertaken and a response will be sent to you within four weeks. The investigating officer in this matter is **Code A** and she will be contacting you in due course.

I enclose, for your information, a copy of the NHS Complaints Leaflet which explains the nationwide complaints procedure in more detail.

Yours sincerely

Ian Piper  
Chief Executive