

**Code A**

**25 April 2002:**

Dear **Code A**

**Re:** **Code A**

I have been commissioned by the Trust to Investigate your formal complaint dated the 18 April 2002.

I would like to make contact with you, to arrange a date and time when it would be convenient for me to talk to you, in connection with your complaint.

I appreciate this has been a very harrowing time for you and your family, but for the sake of completeness I would very much like to talk to you.

Please contact me on **Code A** anytime day or evening, and I will meet with you at a place convenient to you.

Yours Sincerely

**Code A**

Investigating Officer.