



Code A

Code A (Mobile)

Ann Turner
Complaints Manager
Fareham & Gosport PCT
Unit 180, Fareham Reach
166 Fareham Road
Gosport, Hants
PO13 OFH

4 July, 2002

Dear Ann,

Code A

I would like to confirm our telephone conversation of yesterday when it was agreed that your Chief Executive would respond to my formal complaint in writing as soon as possible. I understand that your investigation is complete and that formal response should be with me within days. I welcome this because as you are aware I formally complained on the 18th April 2002, 2 months 16 days ago.

In anticipation of receiving that formal response I would like to confirm our telephone conversation, that I would like to meet with Fareham & Gosport PCT representatives. I believe that because of the nature of the complaints, plus the delay that has arisen in responding to my concerns, that your Chief Executive should be present. I offered the following dates:

- 19th July 02 - Any time that day.
- 22nd July 02 - Any time that day.
- 23rd July 02 - Any time that day. - Dr G.
- 24th July 02 - Morning only.
- 25th July 02 - Morning only.

As I explained Dr J Grocott has agreed a joint meeting with me and other parties I have made complaints to. You may like to note that I have complaints against Dr Grocott both as an employed Clinical Assistant of Fareham & Gosport PCT and as an Independent General Practitioner Contractor. Some of the complaints are very closely related to each other and the boundaries of whom is responsible are somewhat blurred. I therefore believe there would be a very real advantage to everyone to meet together. I look forward to hearing from you.

Yours sincerely,

Code A

Information:

Ian Piper
Chief Executive, Fareham & Gosport PCT